



**INTERNET SERVICES:
24 HOURS A DAY -
7 DAYS A WEEK!**
website: www.ihs-small.com
e-mail: custserv@ihs-small.com



**TOLL-FREE ORDERING SERVICES:
1-800-IHS-2450
7AM - MIDNIGHT (EST) MON-SAT**
Please have completed order form and credit card ready.
For info on existing orders please call 1-800-IHS-2450.

BILL TO:

NAME _____
ADDRESS _____
CITY _____ STATE _____ ZIP _____
DAYTIME PHONE (in case we have a question about your order) _____
E-MAIL ADDRESS (to receive special promotions & order confirmation e-mails) _____

SHIP TO:

NAME _____
ADDRESS _____
CITY _____ STATE _____ ZIP _____
PLEASE CHECK: THIS IS A GIFT

Authorization Code: IHSM

ITEM #	DESCRIPTION	IF APPLICABLE		NAME(S), DATE(S), INITIALS, ETC...	QTY.	PRICE EACH	ITEM TOTAL
		COLOR	SIZE				

METHOD OF PAYMENT (CIRCLE ONE)

AMERICAN EXPRESS
 DISCOVER
 MasterCard
 VISA
 CHECK or MONEY ORDER
Please make payable to International Home Shopping

ACCOUNT NUMBER _____

EXPIRATION DATE _____

MONTH _____ YEAR _____ SIGNATURE _____

**SHIPPING & HANDLING CHARGES - -
STANDARD DELIVERY SHIPPING AND HANDLING
FREE ON ALL ORDERS***

SUBTOTAL	
SHIPPING & HANDLING	
SALES TAX <small>for OH only - add 6.5%</small>	
ORDER TOTAL	

ORDERING INFORMATION

CUSTOMER SERVICE:
Do you have questions about your order?
Our Customer Service department is available to give you answers through several methods:
E-mail: custserv@ihs-small.com

For all e-mail correspondence, please include your name, complete billing address and telephone number.
Service Phone: 1-800-300-4787 (toll-free)
Orders: 1-800-447-2450

CUSTOMER SERVICE HOURS:
Sunday: CLOSED
Monday-Friday: 8:00AM - 10:00PM
Saturday: 8:00AM - 6:00PM

SATISFACTION GUARANTEED!
IHS guarantees complete satisfaction on all of our products. If you are not satisfied, you can promptly return the merchandise within 60 days and get an exchange or full refund. For returns, follow the information listed on your packing slip or mail the item(s) being returned to: IHS Returns Dept., 7800 Whipple Ave. N.W., North Canton, Ohio 44720.

SHIPPING AND DELIVERY
IHS Oversized Delivery
*Some of our items are shipped via Oversized Delivery. Additional shipping and handling charges may apply. The additional shipping and handling charge is IN ADDITION to the standard shipping and handling charge.
Please add \$9.95 for EZ Power Plus per unit.
Please add \$22.00 for G-Tech Mower per unit'
Returns
IHS-Mall guarantees complete satisfaction on all products. If you are not satisfied, you can promptly return the merchandise and get an exchange or a full refund. For returns, follow the instructions on your packing slip or mail the item(s) being returned to: IHS Returns Dept., 7800 Whipple Ave N.W., North Canton, Ohio 44720.

Ordering over the phone is easy and convenient.
Call toll-free 1-800-447-2450 and our knowledgeable sales staff will help complete your order.

Order Service Hours (Eastern Standard Time)
Sunday: 7:00AM - 11:00PM
Monday-Friday: 12:00AM - 3:00AM and 6:00AM - 12:00AM
Saturday: 7:00AM - 12:00AM

Please have complete order form and credit card ready.

